



**SHEYENNE CARE CENTER  
POLICY AND PROCEDURE**

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| POLICY:          | COVID Family Visitation Guidelines |              |           |
| DATE ORIGINATED: | 6/22/2020                          | Date Revised | 6/22/2020 |
| WRITTEN BY:      | Craig Christianson                 |              |           |
| Administrator:   | Craig Christianson                 |              |           |

**Policy:**

To ensure the safety of all the residents and staff at Sheyenne Care Center resident visitation will be provided under guidelines that will provide a safe and protected environment for residents, staff, and families. These guidelines identified in this policy will follow the precautionary procedures to prevent the spread of COVID-19 during a declared public health emergency. We will continue following the CMS, CDC and ND Department of Health guidelines on how to prevent the spread of COVID-19.

We are excited for everyone that we are entering into Phase 2 but we need to continue practicing safety for all. As a family member, we need to ask for your assurance that you also continue to make smart decisions during this COVID time. You will become a key part of making sure we don't spread this virus to residents residing at Sheyenne Care Center. If you are sick and not feel well, please do not come and visit at this time, **No wondering throughout the resident's floors or to other residents rooms/areas**, Wearing masks properly, washing hands and sanitizing frequently, social distancing, and staying away from large group events, is still the best way to keep this virus from affecting you and our residents, staff, and co-workers.

Family members who had visited a resident of the Sheyenne Care Center become infected with COVID-19 within 10 days of visitation need to contact the facility immediately upon diagnosis. 701-845-8222

It is under strict guidelines that these steps are followed. If individuals do not follow the guidelines the visitation will be discontinued until further instructions from CMS, CDC and ND Department of Health are released.

**Procedures:**

Under the guidance of the ND Health Department VP3 guidelines Phase 2 visitation within the facility may begin at scheduled intervals with only one visitor per resident at a time. Immediate family, Guardians, POA, visitation will be permitted for compassionate end-of-life care situations with no more than 4 visitors at a time. In all visitation scenarios, continued adherence to the universal source control guidance identified below is necessary.

**Universal Source Control:**

Visitors and staff will at a minimum wear a clean, cloth face covering or facemask, maintain social distancing, and perform appropriate hand hygiene upon entrance to the facility. Direct care staff should continue to utilize a surgical mask per CDC recommendations. If a visitor or staff is unable or unwilling to maintain these precautions (such as young children), their ability to enter the facility will be restricted. Restrict the amount of visitor and staff movement throughout the facility at a given time to mitigate potential spread of COVID-19 (e.g. eliminating visits in common areas or dining rooms, establishing visitor thresholds, modifying employee break rooms, etc.).

All Family visitors coming into Sheyenne Care Center will be given instructions on their responsibilities during their visit. Residents who share a room will be notified of a visitor entering and will be informed and given the choice of staying or leaving the room.

1. Visitations hours are from (12:30 pm to 4:00 pm) and (6:00 pm to 9:00 pm) 7 days a week.

2. All visitors need to be screened in prior to entering. (Temp need to be taken, Questions on COVID need to be reviewed). If temperature is above 100.4 degree Fahrenheit family members will not be permitted to enter. If (YES) response to COVID questions except for question #3 visitor will not be permitted to enter.
3. All visitors need to sign in at the front desk on a separate sign in sheet and sign out as they leave. Family member is allowed one visit per day.
4. Family members will be given residents room # and a map of the facility showing visitor how to get to and from the resident room. Visit need to stay in resident room only. If visitor needs a caregiver they are to use the call light system in resident room.
5. Family member are NOT PERMITTED to leave their family resident room. If cares are being provided visitor need to stand outside to resident door until cares are completed. Family members are not permitted to wonder the hallways, visit other residents, sit in resident sitting areas, or go to the nurse's station. Visitors are only to go directly to the resident family member room and back to the front entrance.
6. All families' visitors and residents must wear a mask during the presents of a visitor or one will be provided prior to entering the facility.
7. Washing Hands/Sanitizing Hands frequently while in the facility would be appreciated.
8. All food/beverages must be removed from the original containers prior to going into resident areas.
9. No pets are allowed at this point.
10. During a declared public health emergency such as COVID-19. Visitation will need to be limited to one hour.
11. Public bathrooms are located by the coffee shop in multi-level building and by large dining area in the north building.

This is not our normal procedures and we apologize for this policy during the COVID pandemic. We will try our best to meet your request but our overall effort is to protect everyone the best we can throughout this pandemic.

Again, you will become a key part of making sure we don't spread this virus to residents residing, co-workers and families at Sheyenne Care Center. If you are sick and not feel well, please do not come and visit at this time. Wearing masks properly, washing hands and sanitizing frequently, social distancing, and staying away from large group events, is still the best way to keep this virus from affecting you and our residents, staff, and co-workers.

We will be starting this organized visitation process slowly, but please keep in mind we will need to allow time for all residents family visits.