

## Sheyenne Care Center Outdoor Visitation

### Greetings to Family and Friends of Residents:

I want to thank you for your understanding over the past 90 day of restrictions with your loved ones. We appreciate all the support we have received during these past several weeks and we recognize it has been just as challenging for all residents and all of you. Our primary focus continues to be the safety of our residents and staff. We continue to follow all guidance specific to COVID-19 put forth by the ND Department of Health.

Due to the tremendous efforts of our staff in maintain a COVID free facility we have receive approval and guidance from the ND Department of Health this week to move into phase 1 of 3 phases in regard to finding ways to safely reunite families and their loved ones. Our focus is to put all required policies in place as quick as possible to reunite families and residents through organized outdoor visitation. However, it is important to remind everyone that if you have any symptoms of illness or are feeling sick at all, we ask you not to schedule a visit at this time. Also, if you have tested positive for COVID-19 or have had contact with someone who is positive, please do not schedule a visit at this time. This virus is still present in all communities and is so important to maintain the safety of all of our residents and staff and remain COVID free.

Outside visitation areas are required to follow all guidelines set forth by the ND Health Department for the protection of the residents and staff from the spread of COVID-19.

### **Guidelines**

All residents will remain in designated areas as assigned by building.

1. Residents are NOT PERMITTED to leave designated outdoor areas grounds with anyone during this pandemic. This will be reassessed as state/federal government guidelines change.
2. All family members must remain outside the designated area at all times.
3. The scheduling of visitation will be done between the hours of 9:00 am to 4:30 pm Monday through Friday for outside visitation. Visitation times will be from 2:00 pm to 4:00 pm 7 days a week. **Please understand and respect that our priority will be to ensure all residents have an opportunity to visit their loved ones when scheduling. Sheyenne Care Center understands that resident family dynamics encompass a variety of situations, therefore, requests of different family members to visit the same resident will be handled on a case-by-case basis as availability allows within the schedule each week.**
4. All family visits need to be scheduled in coordination with r social services on resident's floor with no more than 4 residents outside at a time per designated area.

5. All residents and family members will need to stay 6 feet apart at all times.
6. Residents and families must be wearing a face mask.
7. Physical contact of any kind is NOT PERMITTED.
8. Sharing of food/beverages is NOT PERMITTED.
9. Exchanging items is NOT PERMITTED. All gifts or items for residents must be dropped off at the front office for processing per our current policy.
10. During a declared public health emergency such as COVID-19. Visitation will need to be limited to one hour.
11. A staff member of Sheyenne Care Center will need to be present at all times.

This is not our normal procedures and we apologize for this policy during the COVID pandemic. We will try our best to meet your request but our overall effort is to protect everyone the best we can throughout this pandemic.

It is very important that everyone follow the guidelines otherwise it could jeopardize our ability to provide outside visitation. If you have any questions or would like to set up a time for a visit, please

Contact: Heather Pautz at 701 845-8252 (1<sup>st</sup> Floor, SCU)  
Jill Pederson at 701-845-8233 (COLC, 2<sup>nd</sup>, 3<sup>rd</sup>)  
Jennifer Cabezas at 701-845-8286 (all areas assist)

We will be starting this organized visitation process slowly, but please keep in mind we will need to allow time for all residents family visits.

Again, we appreciate all the support we have received during these past several weeks and we recognize it has been just as challenging for residents and families and friends. We look forward to the opportunity for residents and families to be reunited through outdoor visitation and will be in touch with further information about other aspects of “reopening.”

Sincerely,

Craig Christianson, CEO